

Section 9A

Telecommunications Structure

Baldwin County has two common carriers and three companies that offer various services such as dark fiber, ISP and telecommunication services.

GULFTEL COMMUNICATIONS

GulfTel is a Carrier that provides telecommunications the South Baldwin area.

Central Office	Foley, Alabama
Switch Technology is Digital or Analog	Both
Fiber Service Provided	Yes
Monitored Remotely or On-Site	On-Site
ISDN availability	
ISDN available from this switch	Yes (Loxley)
ADS2 Available from this switch	Yes
PRI	Yes
Central Office on Self-Healing Ring	Yes
Dual Feed from 2 Separate Switching Offices Available	No
ATM	Yes
Points of Presence Location	Foley
Microwave or Hard Wired	Hard Wired
Dual Fiber Feed from Central Switching Office of the Local Exchange Carrier	Yes
Diverse Routing Available	No
Highest Switching Capacity	OC 48
Satellite	No
Microwave	No

BELLSOUTH COMMUNICATIONS

BellSouth is a Carrier that provides telecommunications in the North Baldwin area and Eastern Shore area.

Central Office	Mobile and Bay Minette
Switch Technology is Digital or Analog	Both
Fiber Service Provided	Yes
Monitored Remotely or On-Site	On-Site
ISDN availability	
ISDN available from this switch	Yes
ADS2 Available from this switch	Yes
PRI	Yes
Central Office on Self-Healing Ring	Yes
Dual Feed from 2 Separate Switching Offices Available	No
ATM	Yes
Points of Presence Location	Bay Minette
	Fairhope
	Spanish Fort
Microwave or Hard Wired	Hard Wired
Dual Fiber Feed from Central Switching Office of the Local Exchange Carrier	Yes
Diverse Routing Available	No
Highest Switching Capacity	OC 48
Satellite	No
Microwave	No

BALDWIN COUNTY

Good People. Good Business.

Call Center Back Office Report

SOUTHERN LIGHT

Southern Light recently installed a new high-speed dark fiber through Baldwin County. This network line will be used primarily by large businesses that can afford their own switching stations.

Central Office	Mobile and Pensacola
Switch Technology is Digital or Analog	Digital
Fiber Service Provided	Yes
Monitored Remotely or On-Site	Both
ISDN availability	
ISDN available from this switch	No
ADS2 Available from this switch	No
Central Office on Self-Healing Ring	Yes – Mobile and Pensacola; Planned – Baldwin County
Dual Feed from 2 Separate Switching Offices Available	Yes
Points of Presence Location	Foley
Points of Presence of Long Distance Carrier	
Carrier	Interconnected with multiple providers in Mobile; Not currently – GulfTel in Baldwin County
Microwave or Hard Wired	Hardwire
Dual Fiber Feed from Central Switching Office of the Local Exchange Carrier	Yes – Multiple providers in Mobile; Not currently – GulfTel in Baldwin County
Diverse Routing Available	Yes
Highest Switching Capacity	OC 192

HARBOR COMMUNICATIONS

Launched in 2001, they provide 100% fiber optic network in the Gulf Coast area serving both businesses and condominium owners. Harbor Communications is a regulated telecommunications service provider home-base in Mobile, Alabama. They offer local service and long distance service, internet and data services, ISDN, T-1 and PBX systems.

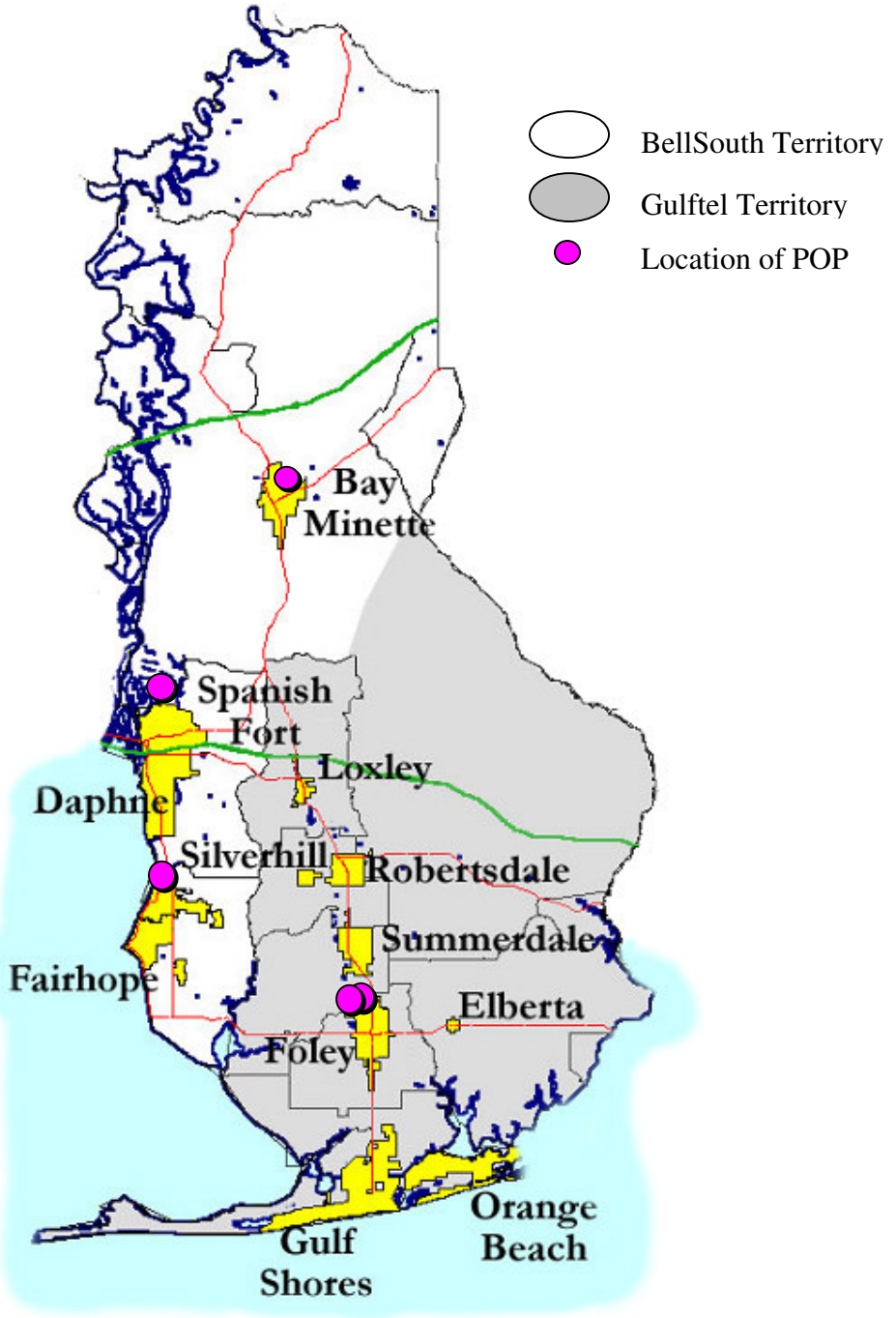
DSSI

DSSI has installing its own fiber in Baldwin and Escambia FL counties. They have their own switch independent of GulfTel with the POP in the Escambia County area. They provide telephone, broadband internet access, cable TV, and Video on Demand movies to condos on Pleasure Island/Perdido Key.

Section 9B

Telecommunications and Utilities

Telecommunications Territory and Locations of POPs



Section 9C

Telecommunications and Utilities

Internet Service Providers

There are 11 ISPs in Baldwin County. They offer various services which is shown below.

<u>ISP</u>	<u>Type (Local/Major)</u>	<u>Service</u>
American Metrocomm	Local	1
Baldwin County Internet	Local	1, 2, 3, 4
BellSouth	Local	1, 2, 3, 4
Computer Backup	Local	1, 2, 3, 4
Earthlink	Major	1, 2, 3, 5
Gulftel Internet Services	Local	1, 2, 3, 4, 5
Mediacom	Major	1
Smartresort	Local	1, 4
Total Vision	Local	1
Netzero	Major	1, 2, 3, 4
Total Vision	Local	1, 2, 3, 4

Service Codes: 1=web access, 2=web site construction, 3=website management, 4=local number, 5=800 number

Section 9D

Telecommunication and Utilities

Regulatory

Presence of Telephone Monitoring:	Yes – One Party Consent
Employment At Will:	Yes
Applicant Drug Testing:	Yes
State Minimum Wage:	No
Mandatory Parental/Family Leave (State):	No
Workers Compensation:	
Mental Stress a Compensable Injury:	Only if it arises from a compensable physical injury or illness.

Section 9E

Telecommunications and Utilities

Electric Power

Reliable, cost moderate electric power is distributed by: Alabama Power; Baldwin EMC; City of Fairhope; Riviera Utilities; and City of Robertsdale.

Power transmission is provided by: Alabama Power Company, Baldwin Electrical Membership Cooperative; and Alabama Electrical Cooperative.

Some of the companies provide special rates for larger loads, real time pricing and primary metering discounts. Below is a chart of electric costs comparisons.

